



MALABAR REGIONAL CO-OPERATIVE MILK PRODUCERS' UNION LTD.

Kunnamangalam P.O., Peringolam, Kozhikode 673571

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MRCMPU/HO/MIS&S/11/2026/22

Dated: 09/10/2026

Notice Inviting Tender

1. Invitation of Tender
2. Comprehensive Annual Maintenance Contract for the Fire Alarm in various Units at Head office, Palakkad Dairy, Wayanad Dairy, Kasaragod Dairy and Malappuram Dairy of Malabar Regional Co-operative Milk Producers' Union Limited.
3. Details of Tender
 - 3.1. Tender reference No. : MRCMPU/HO/MIS&S/11/2026/22
 - 3.2. Tender Fee : Rs.600/-
 - 3.3. Estimated cost : 3.00 Lakhs (All inclusive for three years)
 - 3.4. EMD : Rs.7,500/- (Online / Direct payment at MRCMPU head office)
 - 3.5. Bid submission starting date : 12/10/2026
 - 3.6. Bid submission closing date : 28/10/2026, 11.30 hrs.
 - 3.7. Bid opening : 28/10/2026, 12.00 hrs.
 - 3.8. Bid validity : 90 days

The undersigned reserves the right to reject any or all tenders without assigning any reason. Tenders should be submitted by post/courier or by hand.

The Malabar Regional Co-operative Milk Producers' Union Ltd. shall not take the responsibility for any delay in receipt of the bidding document if it is sent by post.

All bids should be submitted in two parts viz. technical and commercial in a separate cover. The bidder shall submit the Tender Fee, EMD amount as indicated in the tender notification in a separate cover along with the tender.

MANAGING DIRECTOR

A. GENERAL INSTRUCTIONS

4. **Scope of Work:** - Comprehensive Annual Maintenance Contract for the Fire Alarm in various Units at Head office, Palakkad Dairy, Wayanad Dairy, Kasaragod Dairy and Malappuram Dairy of Malabar Regional Co-operative Milk Producers' Union Limited.

1. **Submission of Tender:** - Tenders are to be submitted post/courier/by hand to MRCMPU Ltd., Milma Head office, Peringolam, Kunnammangalam.

2. **BID Currencies:** Prices shall be expressed in the Indian Rupee only.

3. Documents to be Submitted in Cover 1

- a Documentary evidence of tender Fee remittance of Rs.600/- and Earnest money of Rs.7,500/- Payment can be done either by making the payment directly at MRCMPU Head office or can do online payment (Annexure-1). Tender document can be collected either directly from office or it can be downloaded from the website (www.malabarmilma.com/tenders).
- b Copy of GST Registration Certificate.
- c Proof of the bidder having been engaged in the field of Fire Alarm Systems on the field of AMC/Service for the last 5 years.
- d Details of Previous contract executed along with the address of clients, contact person, contact number and E-Mail ID etc. (Attach any three similar work contract/work completion certificates from clients).
- e Technical document with every page of tender should be signed & sealed by the tenderer along with the payment details.
- f Certificates of similar assignments made from the clients which can vouch for the stability, technical know-how, and capabilities in respect of the specified fields of bidders should be attached.
- g The bidder shall possess a valid ISO 9001:2015 certification for activities relevant to Fire Alarm Systems / Fire & Safety Services / Annual Maintenance Services. A valid copy of the certificate shall be submitted along with the tender.
- h The bidder shall submit a copy of the Work Order or Work Completion Certificate/Report for similar work executed, having a total value of not less than ₹3,00,000/- (Rupees Three Lakhs only) against a single work order, or any two work orders, each having a value of not less than ₹1,50,000/- (Rupees One Lakh Fifty Thousand only).

4. Documents submitted in Cover 2

- a. Form –II – Bill of Materials – duly filled, sealed, and signed in a separate cover.

Tenderers alone will be responsible for the submission of defective tenders and such tenders are liable to be summarily rejected

5. **Opening of Tenders:** - The tenders will be opened on the date and time of opening, as notified.

6. The Malabar Regional Cooperative Milk Producers Union Ltd., is not bound to accept the lowest price bid offer. Managing Director (MRCMPU Ltd.) has the absolute right to reject any or all the tenders without assigning any reason thereof.

7. Unless accepted in writing, the conditions of the tender document will be valid and no extension of time for submission of tenders will be granted on any account.
8. The tenderers have to comply with all the statutory requirements in respect of the tender submitted by them.
9. The language of the tender should be English and the corrections, if any, should be attested under seal with full signature.
10. Only the authorized signatory should submit the tender. **Power of Attorney authorizing the person to sign all the documents pertaining to this tender shall be submitted in Cover I.**
11. At any time prior to the deadline for the submission of tenders, Malabar Regional Co-operative Milk Producers Union Ltd may, for any reason, whether at its own initiative or in response to a clarification requested by any prospective tenderer, may modify the tender documents by amendments and in such an event, it shall be binding on all tenderers who have submitted the tenders.
12. The obligation of the successful tenderer Company/Firm under this contract shall not cease even if the ownership changes. The successor in interest or transferee shall be bound by the provisions of the contract.
13. Purchase order shall be issued on the lowest responsive bidder.
14. **Taxes:-** The percentage of taxes and duties quoted in the tender, if any, should be indicated clearly. During the currency of the service period, the price shall remain firm, however, any increase in statutory levies shall be paid on the production of documentary evidence and similarly in case of a decrease in levies suitable adjustments shall be made while effecting payment. The price quoted should be inclusive of all taxes duties etc. which are or may become payable by the successful tenderer under existing or future laws or services during the course of executions of the contract. It will be assumed that the prices quoted are inclusive of all such taxes duties etc. and extra claims therefore will not be accepted. The successful tenderer has to bear all the statutory taxes. MRCMPU Ltd will make necessary deductions from the payment and issue a certificate to that effect.
15. In case the Malabar Regional Cooperative Milk Producers Union Ltd., decides to withdraw the contract for the Annual Maintenance Contract, the same would be taken out of this contract with a written intimation to the successful tenderer.
16. **Payment:** AMC payment shall be released **Annually**, subject to satisfactory completion of the scheduled maintenance and submission of the required service reports and certification by the authorized officer.
17. The rate quoted will be considered firm for acceptance till 90 days from the date of opening of the bid. If any tenderer withdraws from his tender before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money deposited by him will stand forfeited to MRCMPU Ltd.
18. Tenders not stipulating the period of firmness of price and tenders with price variation clause and or “subject to prior sale” conditions are liable to be summarily rejected.

19. Tenders submitted subject to conditions will not be considered. They are liable to be summarily rejected on that sole ground, and the EMD will be forfeited.

20. The final acceptance of the tenders rests entirely with the Managing Director, MRCMPU Ltd., who does not bind himself to accept the lower or any bid. But the tenderers on their part should be prepared to carry out the work as per the work order allotted to them. In any case, the decision of the Managing Director, MRCMPU Ltd., shall be final and no correspondence shall be entered into, as to why a tender was not accepted.

21. No representations for enhancement of rate once accepted will be considered.

22. Any attempt on the part of the tenderers or their agents to influence MRCMPU Ltd. In their favour by personal canvassing will disqualify the tenderers.

23. Special conditions if any, mentioned in the quotation of the tenderer or in any other communication from the tenderer will not be applicable to the contract unless they are expressly accepted in writing by the purchaser.

24. The tenderers have to familiarize themselves with the locations and the conditions of the different locations for maintenance and should have a clear idea of the plan of action.

25. The tenderer is required to submit in Form No. I with the full addresses including contact numbers of the service engineers in Malabar Region.

26. The bidder should provide ISO certification.

27. The bidder/OEM should have office and Service Centers in Malabar region (attach details of service centers with address, contact details, phone number and qualification and experience of service personnel available at the location).

28. The Bidder needs to have GST registration in Kerala (attach supporting documents).

29. The Supplier should quote AMC rates for a period of 3 Years.

30. In the AMC period that any material is found to be faulty, defective, or unserviceable and cannot be repaired or restored to proper working condition, the bidder shall replace the same with a new material that is fully compatible with and capable of supporting all existing linked/connected devices and associated accessories at no additional cost to the organisation.

31. The contractor shall carry out preventive maintenance at least once every three months as per the manufacturer's recommended maintenance procedure and applicable fire safety standards. All detectors, alarm devices, panels, batteries and associated components shall be tested for proper functioning.

32. Complaints relating to the Fire Alarm System shall be attended **within 48 hours** of reporting. Critical faults affecting the operation of the complete system shall be attended on priority and the contractor shall take necessary steps to restore the system at the earliest.

33. Replacement parts shall be of the same make/model or OEM-approved equivalent, compatible with the existing system. Any substituted component shall require prior approval.

34. Any damage caused to the Fire Alarm System or its components due to negligence or improper handling by the contractor's personnel shall be rectified/replaced by the contractor at its own cost.

35. Bidder need to have sufficient inventory in the Malabar region to provide timely service to MRCMPU and the details of the same need to be submitted along with the tender document.

36. The Malabar Regional Co-operative Milk Producers Union Ltd reserves the right to vary the quantities of any item with prior notice for the same price bid quoted and accepted by the Malabar Regional Co-operative Milk Producers Union Ltd or decide not to purchase at all.

37. Amendments if any will be brought to the notice through the online website www.malabarmilma.com to all prospective tenderers, and that will be binding on them.

38. The estimated cost mentioned is the maximum cost for three years inclusive of all taxes.

39. The tenderer should provide the service support technicians at the locations (MRCMPU Head office, Palakkad Dairy, Wayanad Dairy, Kasaragod Dairy and Malappuram Dairy) for the good functioning and support of the Comprehensive Annual Maintenance Contract of fire alarm.

40. The successful tenderer is not liable for problems arising out of break down or service or spares costs arising out of damages caused due to fire, theft, riots, accidents, earthquakes, storms, lightning and other natural calamities.

41. The tender value will be evaluated against the items quoted altogether.

42. The tenderer should quote all the items in Form -II else the tender will be treated as cancelled.

43. In case services are not satisfactory, this office shall reserve the right to foreclose the contract.

44. Bidder shall not sub-contract or permit anyone other than the company personnel to perform any of the services required by the Bidder. Service need to be provided only by the bidder.

45. Force Majeure: The successful tenderer shall not be liable or deemed to be default of any delay or failure in performance stated herein resulting directly or indirectly from causes beyond his reasonable control. If the successful tenderer is prevented from performing their function due to fire, theft, earthquake, flood, accidents, riots, natural calamities, etc., the successful tenderer's liability cases. Then both the parties shall discuss the course of action to be taken afterwards.

46. Jurisdiction: The court situated in Kozhikode City alone will have jurisdiction with regard to the Contract.

UNDERTAKING

I/We hereby offer our tender at the rates given in the enclosed Form –I duly filled in and signed by me/us and hereby also affix my/our signature(s) below this tender voluntary and full acceptance of all the terms and conditions of this tender, which shall be the agreement between the above tender calling authority and myself/us.

Signature of the Tenderer:

Name of the Tenderer / Firm:

Capacity in which signing:

Full address of the Tenderer with Seal

Place:

Dated:

Form-I (In cover -1)

1	Name of the firm	
2	Name of the Authorized person submitting the Bid	
3	Designation of the authorized person submitting the Bid	
4	Address of the firm	
5	Mobile No of the authorized person	
6	WhatsApp number of authorized person	
6	E-mail	

GUARANTEED PARTICULARS QUOTED

(All the information asked for shall be given. No rows shall be left blank):

Sl.no	Description	Compliance (Yes / No)
1	Tender fee Rs.600 whether proof attached	
2	EMD fee Rs. 7,500/- whether proof attached	
3	Copy of GST Registration certificate	
4	Proof of the bidder having been engaged in the field of Fire Alarm Systems on the field of AMC/Service for the last 5 years	
5	Details of Previous contract executed along with the address of clients, contact person, contact number and E-Mail ID etc. (Attach any three similar work contract/work completion certificates from clients).	
6	Technical document with every page of tender should be signed & sealed by the tenderer along with the payment details.	
7	The bidder shall submit a copy of the Work Order or Work Completion Certificate/Report for similar work executed, having a total value of not less than ₹3,00,000/- (Rupees Three Lakhs only) against a single work order, or any two work orders, each having a value of not less than ₹1,50,000/- (Rupees One Lakh Fifty Thousand only).	

8	Certificates or work completion reports from clients for similar assignments executed by the bidder, establishing the bidder's stability, technical know-how, experience, and capabilities in the specified field, shall be attached along with the tender.	
9	Valid ISO 9001:2015 certification for activities relevant to Fire Alarm Systems / Fire & Safety Services / Annual Maintenance Services. Copy of the certificate submitted along with the tender.	
10	Documentary Proof of Inventory Details in the Malabar Area	

Form – II - Bill of Quantity (Cover-2)

S.N	Descriptions	Make	Qty	3 year Comprehensive AMC rate	GST	Total Amount for 3 Years (Inclusive of all)
1	Panel - 2 Zone, 2 Zone LCD Control panel non expandable, 2x16 character LCD display panel, Resettable output for 4 wire connectivity (Beam Sensors, Etc.), Common sounder Output 24V@1Amp, Inbuilt One Fire relay contact & 2 Fault relay Contact @30V ac/DC at 2Amps contact, mechanical lock facility, operating voltage-150 265 VAC	Ravel	5			
2	Detector - Photo Electric Smoke	System Sensor	20			
3	Detector -Heat Detector Rate of Rise Thermal Detector, Low profile design, Low current draw, Wide operating voltage 8 to 30VDC, Bi-colour LED detector status indicator, Programmable sensitivity, Advanced maintenance features via remote hand-held test unit	System Sensor	5			
4	Detector Base - 2 Wire	System Sensor	25			
5	Manual call point, MS housing.(24V) Break Glass with Hammer	Agni	5			
6	24v MS Housing Sounder	Agni	5			
7	Hooter for Siren	Agni	5			
8	GSM Dialer for Call Alerts)	Securico	5			
9	4.0 Kg ABC Dry powder type Fire Extinguishers complete in all respects	Safetech	20			
	Total					

ANNEXURE -1

Bank Transaction details

Account name : Malabar Regional Cooperative Milk Producers Union Ltd
Account Number : 57012775086
Bank : State Bank of India
District : Calicut
Branch : Kunnamangalam Town,
IFSC : SBIN0070401

Or

QR Code

